

Setting Up the $Dell^{TM}$ DR Series System as a VTL Backup Target on Microsoft[®] Data Protection Manager

Dell Engineering January 2016

Revisions

Date	Description							
February 2015 Initial release								
April 2015 Updated for current release								
January 2016	Updated content related to spanned tapes and driver and registry requirements,							

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1 Executive summary

This document provides information about how to set up the Dell DR Series system as a backup target for Microsoft Data Protection Manager (DPM) software (Microsoft DPM 2010 and later). This document is a quick reference guide and does not include all DR Series system deployment best practices. For additional information, see the DR Series system documentation and other data management application best practices whitepapers for your specific DR Series system at:

http://support.dell.com/manuals

Note: The DR Series system and DPM screenshots used in this document may vary slightly, depending on the DR Series system firmware version and Microsoft DPM version used.



2 Installing and configuring the DR Series system

- 1. Rack and cable the DR Series system and power it on.
- 2. Initialize the DR Series system. For more information, in the *Dell DR Series System Administrator Guide*, refer to the following topics: "iDRAC Connection," "Logging in and Initializing the DR Series System," and "Accessing iDRAC6/iDRAC7 Using RACADM".
- 3. Log on to iDRAC using the default address **192.168.0.120**, or the IP that is assigned to the iDRAC interface. Use the user name and password of "**root/calvin**".



4. Launch the virtual console.





5. After the virtual console is open, log on to the system with the user **administrator** and the password **St0r@ge!** (the "0" in the password is the numeral zero).

```
Ocarina release 1 (EAR-1.00.00) Build: 32850
Kernel 2.6.18-164.el5 on an x86_64
localhost login: administrator
Password: StOr@ge!
```

6. Set the user-defined networking preferences.

```
Would you like to use DHCP (yes/no)?

Please enter an IP address:

Please enter a subnet mask:

Please enter a default gateway address:

Please enter a DNS Suffix (example: abc.com):

Please enter primary DNS server IP address:

Would you like to define a secondary DNS server (yes/no)?

Please enter secondary DNS server IP address:
```

7. View the summary of preferences and confirm that it is correct.

```
Set Static IP Address

IP Address : 10.10.86.108

Network Mask : 255.255.255.128

Default Gateway : 10.10.86.126

DNS Suffix : idmdemo.local

Primary DNS Server : 10.10.86.101

Secondary DNS Server : 143.166.216.237

Host Name : DR4000-5

Are the above settings correct (yes/no) ? _
```



8. Log on to the DR Series system administrator console using the IP address you just provided for the DR Series system, the username **administrator**, and the password **St0r@ge!** (the "0" in the password is the numeral zero).



9. Join the DR Series system to Active Directory.

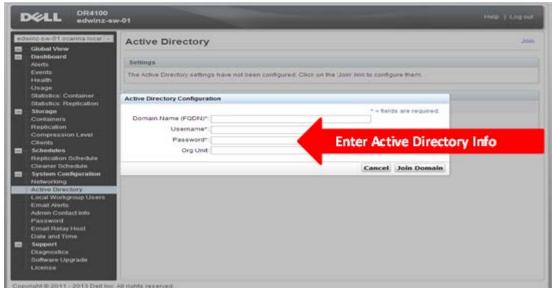
Note: If you do not want to add the DR Series system to Active Directory, see the *DR Series System Owner's Manual* for guest logon instructions.

a. Select Active Directory from the left navigation area of the DR Series system user interface.





b. Enter your Active Directory credentials.



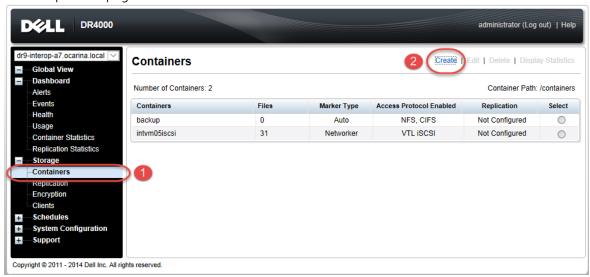


3 Creating and configuring iSCSI target containers for Microsoft DPM

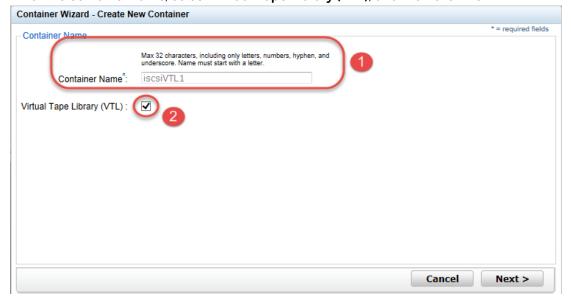
3.1 Creating the iSCSI VTL container

For this procedure, you need to create and export the iSCSI container as described in the following steps.

1. Select **Containers** in the navigation panel on the left navigation area, and then click the **Create** link at the top of the page.

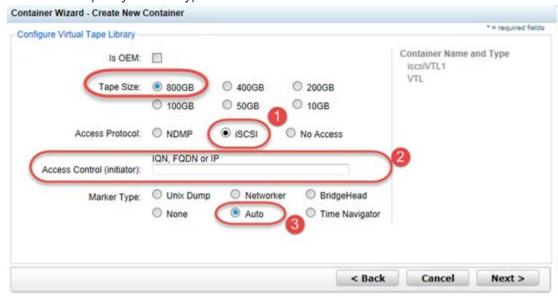


2. Enter the container name, select Virtual Tape Library (VTL), and then click Next.

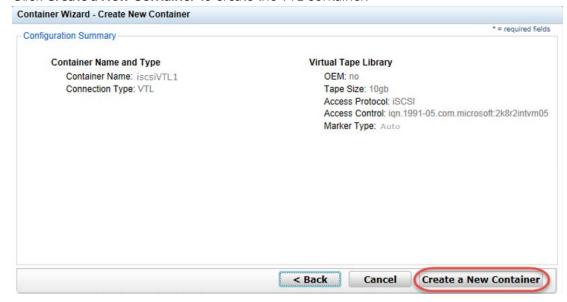




3. For the Access Protocol, select **iSCSI**, and then specify the Data Management Application **Access Control** by entering the Microsoft DPM server IP Address, IQN, or FQDN. For Microsoft DPM, you also need to specify Marker Type as **Auto**. Click **Next**.



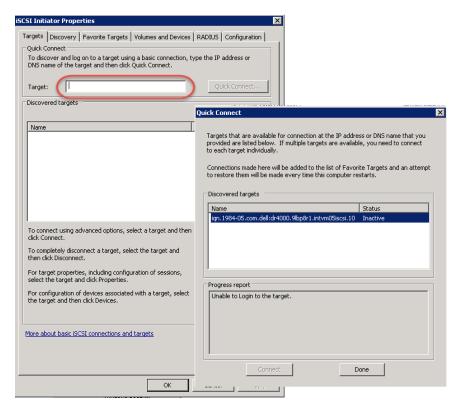
4. Click Create a New Container to create the VTL container.





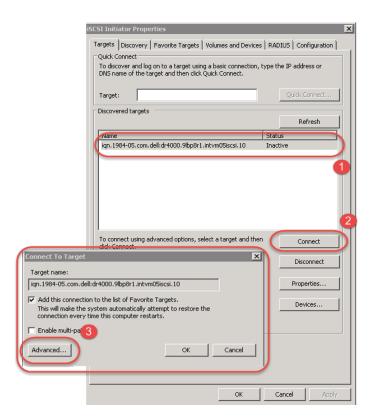
3.2 Configuring the Microsoft DPM Server – Windows

1. Configure the iSCSI Initiator Software for Windows by providing the IP or FQDN of the DR unit in the **Target** field, and then click **Quick Connect**. The Quick Connect dialog box opens that indicates a connection was made but is set inactive as show below.



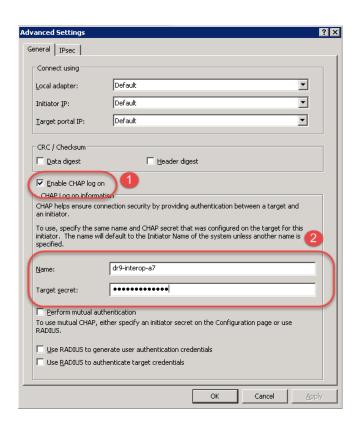
2. Click **Done** to close the dialog box and proceed by selecting the newly discovered target. This target will have an *Inactive Status* as it requires authentication parameters to be provided for iSCSI logon. Select the Target from the list, click the **Connect** button, and then in the **Connect to Target** dialog box, click the **Advanced** button.





3. In the **Advanced Settings** dialog box, select to **Enable CHAP log on** and type the **User Name** and **Target Secret / Password**. Click **OK**. See Appendix A for more details about accounts and credentials.





The iSCSI target should now show as connected, and the device discovery can now proceed.



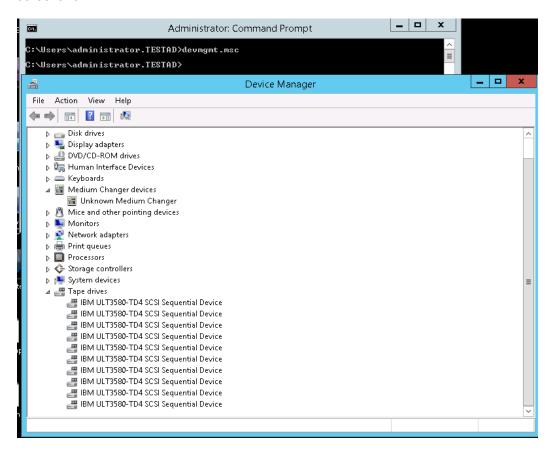


3.3 Installing device drivers for the DR Series system iSCSI VTL

After making an iSCSI connection to the VTL, the next step is to install drivers. For the DR Series system to work properly with Microsoft DPM, you need to install drivers for the medium changer and tape drives.

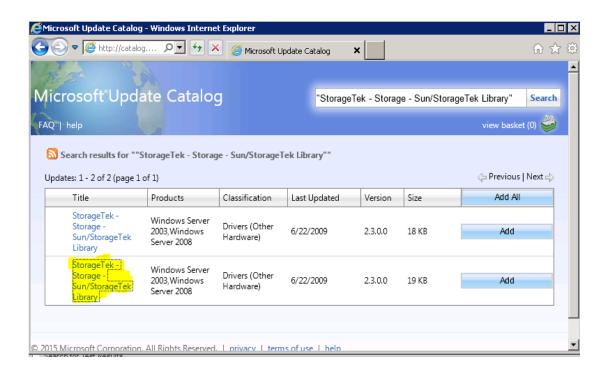
 From the cmd prompt, type the following command to open Device Manager. devmgmt.msc

The DR Series system iSCSI VTL will be listed in the Device Manager as shown in the following screenshot.

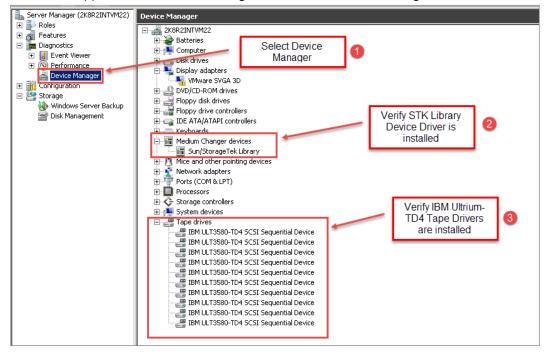


2. To install device drivers for the Medium Changer, you need to get the device drivers at the following link: http://catalog.update.microsoft.com/v7/site/Home.aspx. Search for the following: "StorageTek - Storage - Sun/StorageTek Library"





3. Extract the package contents and install the drivers through the Device Manager. (You can refer to Microsoft online help for instructions on installing device drivers.) After installation, the library drivers will appear in the Device Manager, as shown in the following screenshot.





4. You need to upgrade the device drivers for the tape drive as well. Use the following drivers, which you can download from IBM as per your operating system at:

http://www-

933.ibm.com/support/fixcentral/swg/selectFixes?parent=Tape%2Bdrivers%2Band%2Bsoftware&product=ibm/Storage_Tape/Tape+device+drivers&release=1.0&platform=Windows&function=all

- Windows 2008 R2 SP1 IBMTape.x64_w08_6250
- Windows 2012 R2 IBMTape.x64_w12R2_6248_WHQL_Cert

Note: You should Install the drivers in non-exclusive mode. (Double-click the nonexclusive executable.)

5. Extract the .cab file, and then use Device Manager to install the driver by pointing to the extracted location.

3.4 Configuring Microsoft DPM registry settings

Note: Restoration of certain files that span across multiple tapes might fail if they are restored as part of a single job. When an attempt is made to restore all of the files in the same job, the recovery of the files (shown in the following graphic in pink) **might still fail**. However, with the registry setting listed below, when these files are individually restored the restores will pass.

TAPE-1	TAPE-1 TAPE-2 TAPE-3 TAPE-4				TAPE-5	TAPE-6										
	3-file_20G	4-file_80G	5-file_20G	6-file_80G	7-file_20G	8-file_20G	9-file_20G	10-file_20G	11-file_20G	12-file_120G	13-file_10G	i e	15-file_20G			

For DPM to work properly with the DR Series system, you need to apply the following DPM registry settings. The following subsections describe how to adjust these settings in more detail.

Registry Setting	Value to add/edit					
Set BufferQueueSize	1					
Set ConnectionNoActivityTimeout and	7200					
ConnectionNoActivityTimeoutForNonCCJobs						
TapeSize	Add this parameter					
Storport key	Add for each tape					
BusyRetryCount	Add for each tape					
TUR	Disable					
Service_Name	Add the AutoRun value					

Note: A system reboot is required for updated registry settings to take effect.



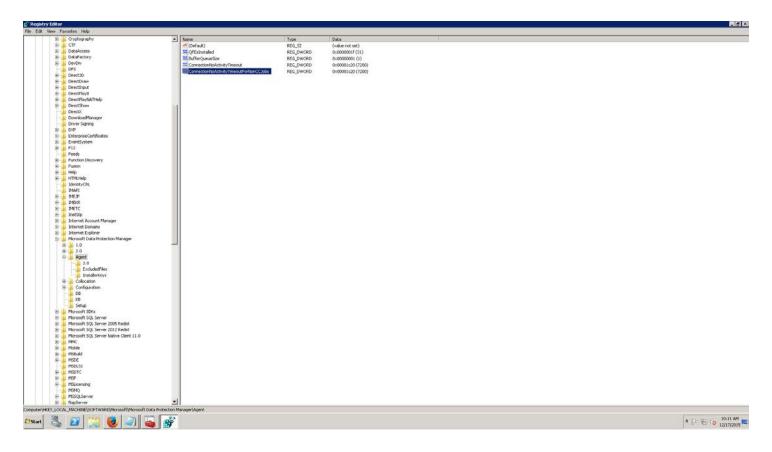
3.4.1 Adjusting BufferQueueSize, ConnectionNoActivityTimeout, and ConnectionNoActivityTimeoutForNonCCJobs registry settings

Follow these steps:

- 1. Open a Command Prompt and type the following command to open the Registry Editor window. regedit
- 2. In the Registry Editor window, go to the following path:

 [HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Microsoft Data Protection
 Manager\Agent
- 3. Right-click and select New > DWORD (32 bit) Value, and then enter the value as: BufferQueueSize
- 4. Right-click **BufferQueueSize**, and select **Modify**. Select the Base value as Decimal and then enter **00000001** as the value in the text box. Click **OK**.
- 5. Right-click and select **New > DWORD (32 bit) Value**, and then enter the value as: **ConnectionNoActivityTimeout**
- 6. Right-click **ConnectionNoActivityTimeout**, and then select **Modify**. Select the Base value as Hexadecimal, and enter **00001c20** as the value in the text box. Click **OK**.
- 7. Right-click and select **New > DWORD (32 bit) Value**, and then enter the value as: **ConnectionNoActivityTimeoutForNonCCJobs**
- 8. Right-click **ConnectionNoActivityTimeoutForNonCCJobs**, and then select **Modify**. Select the Base value as Hexadecimal, and then enter **00001c20** as the value in the text box. Click **OK**.





3.4.2 Adding the TapeSize parameter

Follow these steps:

1. Open a Command Prompt and then type the following command to open the Registry Editor window:

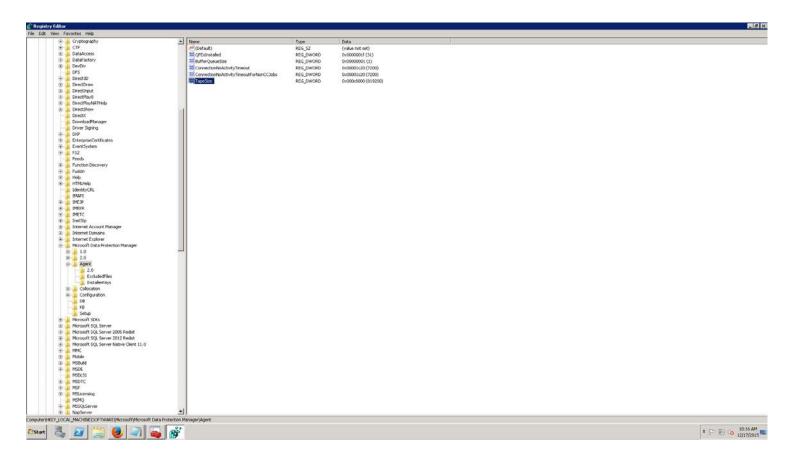
regedit

- 2. In the Registry Editor, go to the following path: [HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Microsoft Data Protection Manager\Agent
- 3. Right-click and select New > DWORD (32 bit) Value, and enter the value as: TapeSize
- 4. Right-click **TapeSize**, and then select **Modify**. Select the Base value as Decimal, and enter (TapeSize * 1024) as the value in the text box. Click **OK**.

Note: If you are using 800GB tapes, then the value becomes 800 * 1024 = 819200.

Note: If the TapeSize parameter is not defined, by default, it is 30GB.





3.4.3 Adding the Storport key and BusyRetryCount parameter for each tape

Follow these steps.

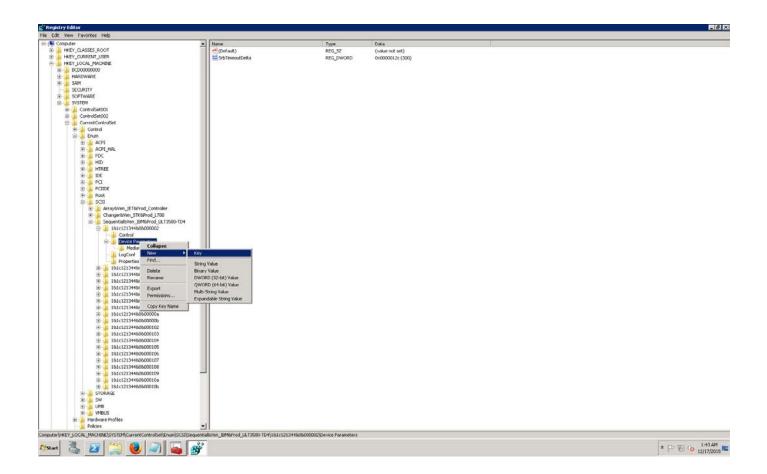
- 1. To add the Storport key, go to the following path: HKEY_LOCAL_MACHINE\System\CurrentControlSet\Enum\SCSI\<DEVICEID>\<INSTANCE >\DeviceParameters
- 2. To get a list of all the tape devices in your DPM Server to which you need to add the registry key, run the following command from an administrative command prompt.

 wmic tapedrive list brief

This command returns a list of tape drives **Scsi\DeviceID\Instance** that you can use to make the above change.

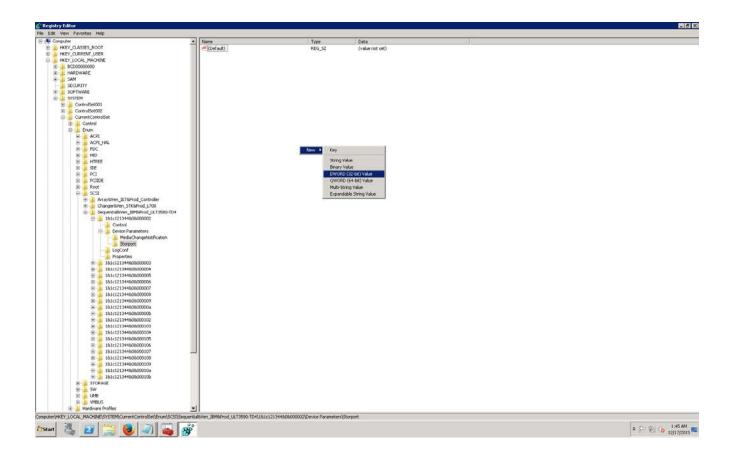
3. Right-click **DeviceParameters**, select **New > Key**, and change NewKey as **Storport**.





- 4. To add BusyRetryCount value for Storport key, right-click and select **New > DWORD (32 bit) Value**. Enter the value as **BusyRetryCount**
- 5. Right-click **BusyRetryCount** and select **Modify**. Select the Base value as Decimal, and enter **250** as the value in the text box. Click **OK**.
- 6. Ensure the Storport and BusyRetryCount settings are configured for all tape drives





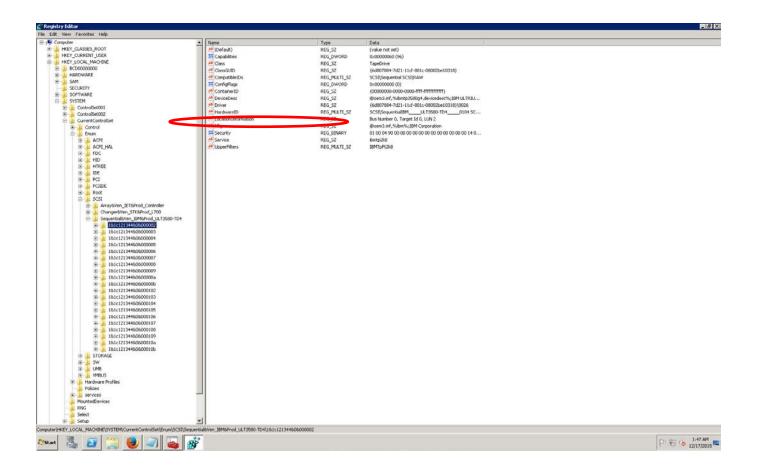
3.4.4 Disabling TUR

Follow these steps.

1. To disable TUR, you need to find the service name used by the tapes. To find the service name, go to the following path:

HKEY_LOCAL_MACHINE\System\CurrentControlSet\Enum\SCSI\<DEVICEID>\<INSTANCE
>\

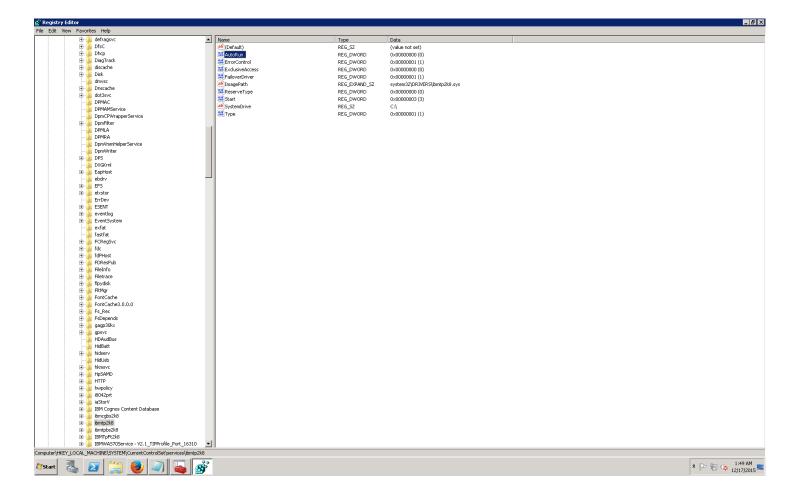




If you click INSTANCE, you can see the Service parameter.

- If DPM installed on Win 2012R2, Service name will be "ibmtp2k12".
- If DPM installed on Win 2008R2 SP1, Service name will be "ibmtp2k8".
- 2. Go to the following location, and select the appropriate service. \HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\Service_Name
- 3. Right-click and select **New > DWORD (32 bit) Value**. Enter the value as: **AutoRun**
- 4. Right-click **AutoRun** and select **Modify**. Select the Base value as Decimal and enter Zero as the value in the text box. Click **OK**.
- 5. Reboot system for the registry setting to take effect

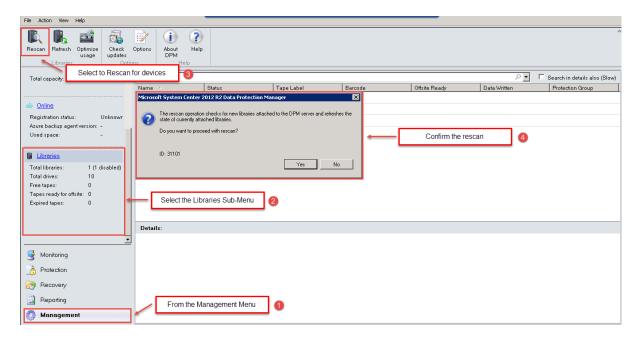




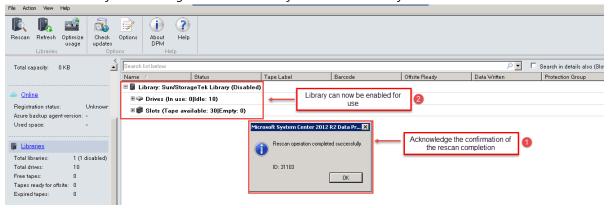
3.5 Setting up Microsoft DPM to use the newly created iSCSI VTL

1. Within the Microsoft DPM Administration interface, access the **Libraries** submenu item and select to **Rescan for Devices**.



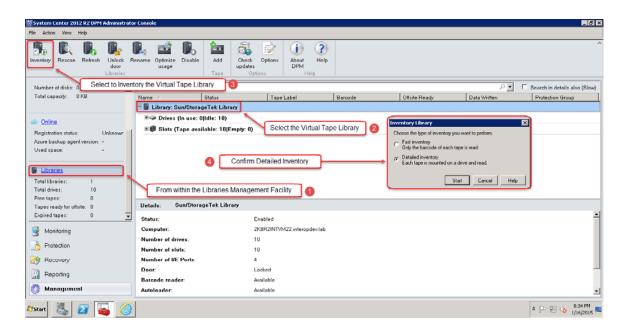


2. Once the iSCSI library has been detected by the Microsoft DPM application, then proceed to **Enable** the library for use. Right-click the newly discovered library and select to enable it.

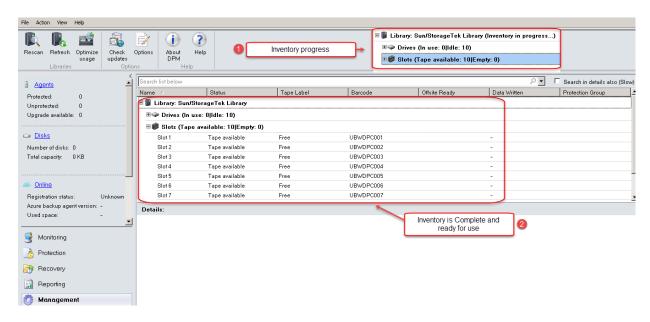


3. Once the library has been enabled to use, it must now be inventoried to identify the media available for further configuration. Select and confirm to **Inventory** the newly added library.





4. Once the inventory is complete, the media can now be placed into production as needed.



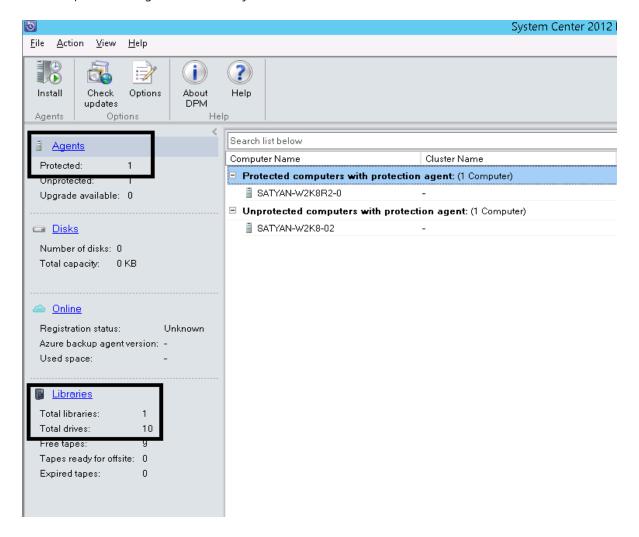
5. You should reboot the system for registry settings to take effect.



4 Performing backup and restore by using the DR Series system VTL

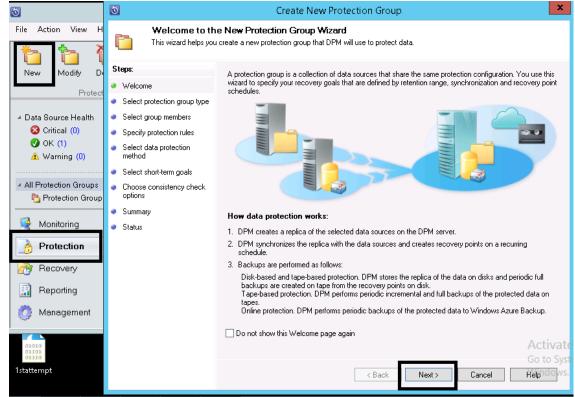
This section describes how to perform file-based backup and restore.

1. Install/push the DPM agent on the client that contains the files to be protected. After a successful installation on the DPM agent, the client is listed under **Agents > Protected**. The DPM installation shows 1 protected agent and 1 library.



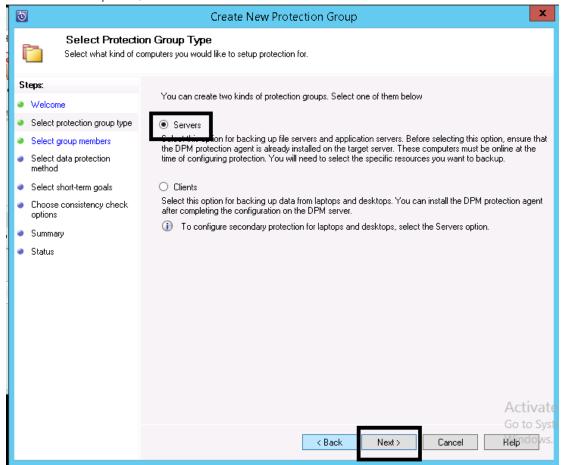






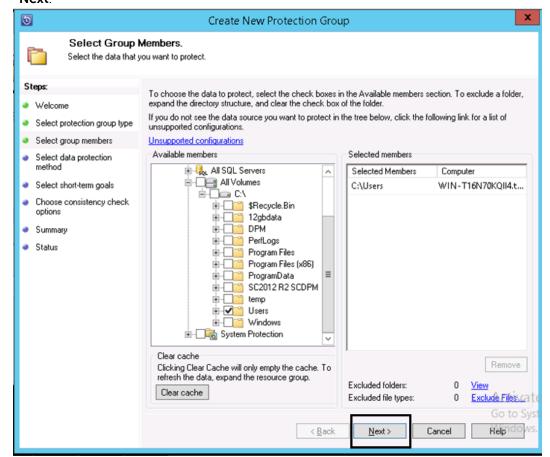


3. Select server options, and then click Next.



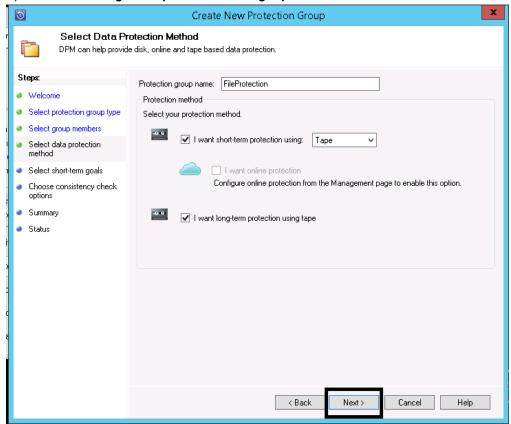


4. Select the folder that needs to be protected, and click **OK** for the system state selection. Click **Next**.



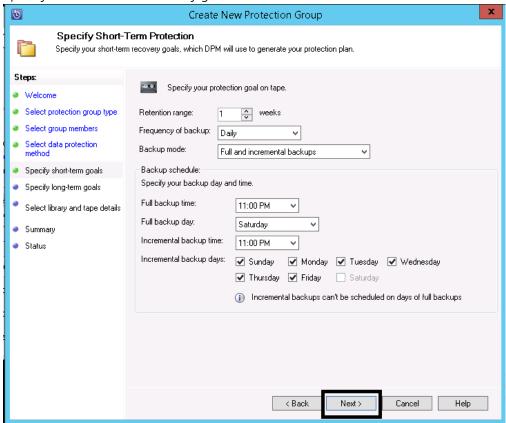


5. Enter a name for the protection group, and select **Tape** for short term protection. Select the option, **I want long-term protection using tape**, and click **Next**.



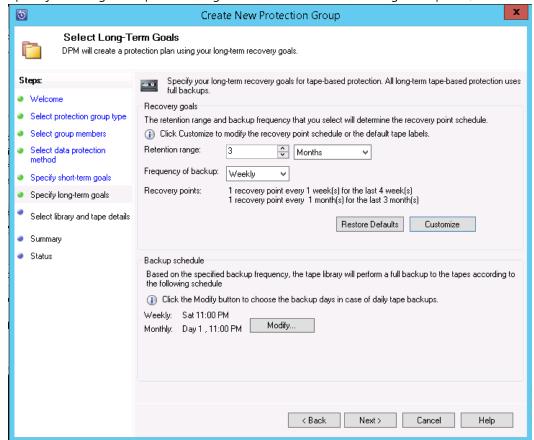


6. Specify the short-term recovery goals and click Next.

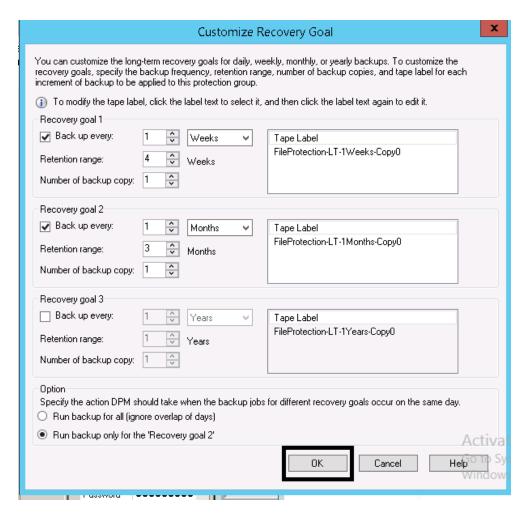




7. Specify the long-term protection goals. Customize these settings if required, and click **Next**.



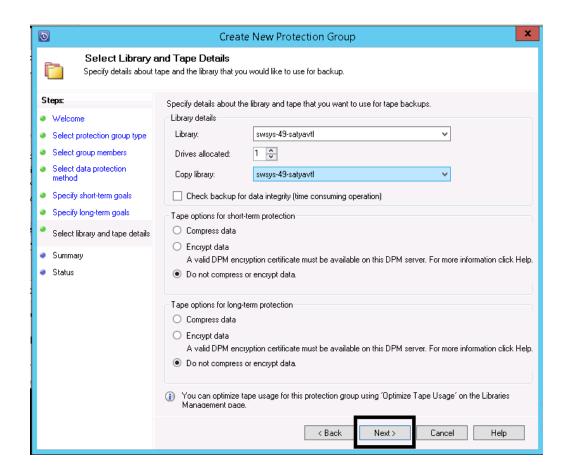




- 8. Under Library and Tape Detail, do the following:
 - a. Select the **Library** for primary backup and **Copy Library** for additional copy of the backup.
 - b. You can also select Check backup for data integrity.
 - c. Select **Do not compress or encrypt data** for both short-term and long-term backup,
 - d. Click Next.

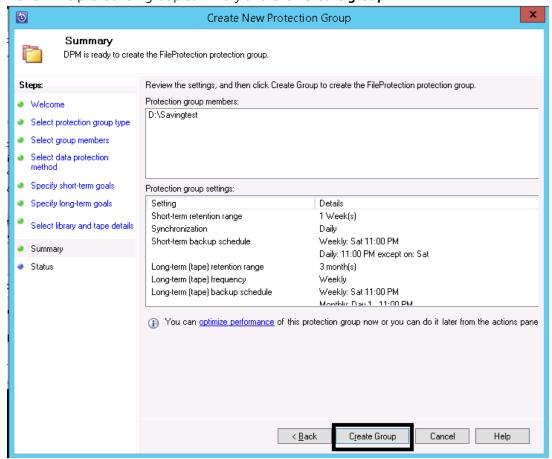
Note: The DR Series system has built-in compression and encryption features; therefore, enabling these features on DPM might affect savings.





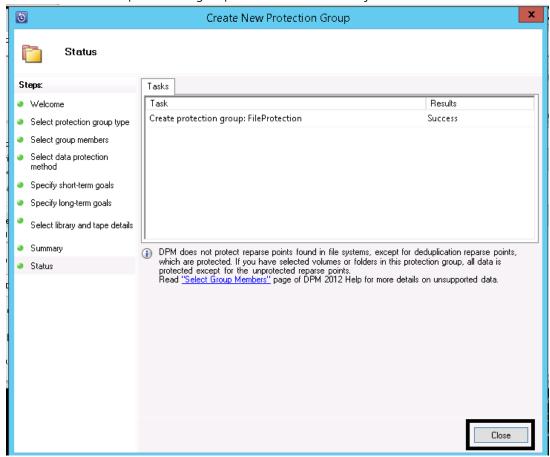


9. Review the protection group summary and click Create group.



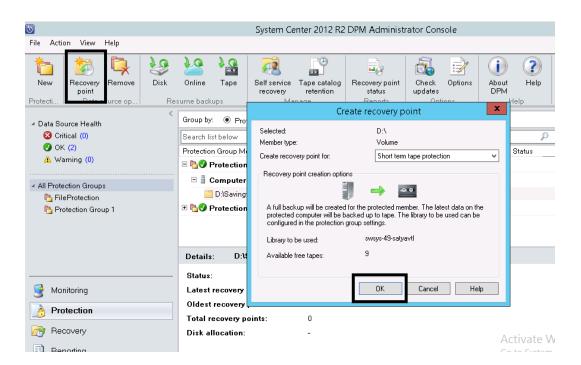


10. Make sure that the protection group is created successfully. Click Close.



11. To start an offline backup, expand the protection group, and select the data entry. Click **Recovery Point** to start a full backup. Click **OK**.



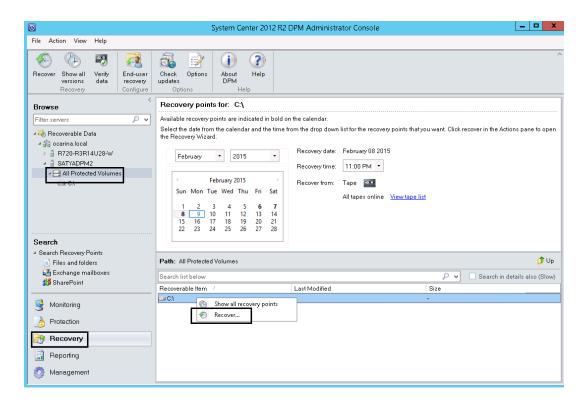


12. You can view the progress of the backup job from the Monitoring tab.



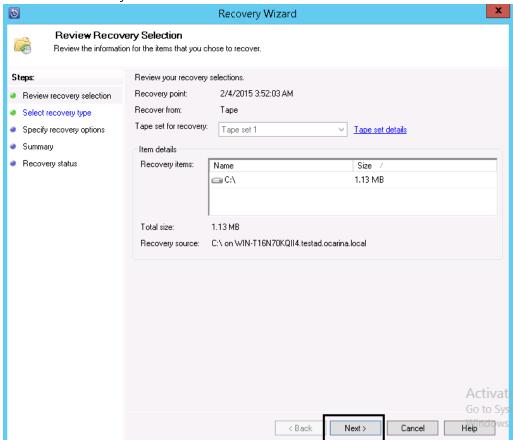
5 Restoring from tape

1. Click **Recovery** and select your protected volume. On the right, select the recovery point that you want to restore and right-click the recoverable item that you want to restore. The Restore Wizard opens.



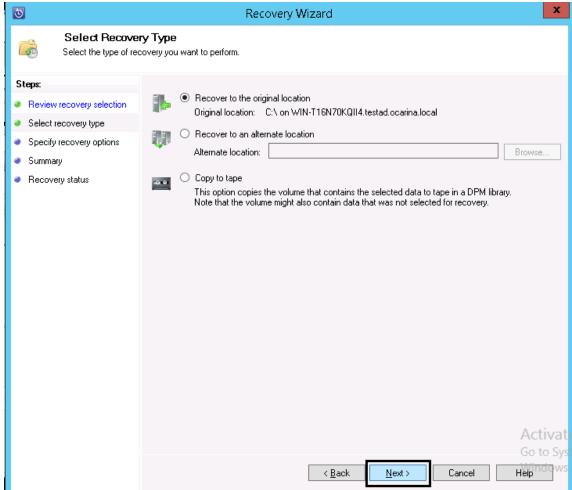


2. Review the recovery selection and click Next.



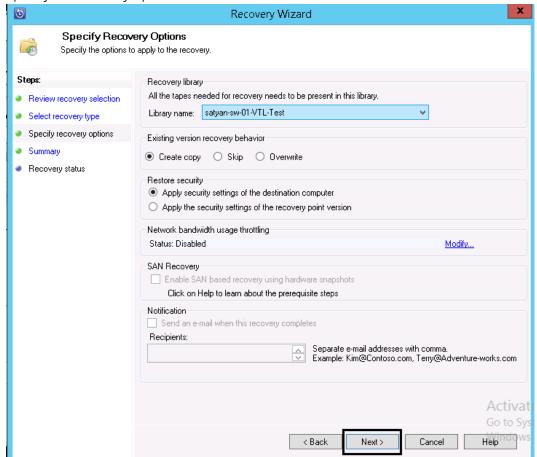


3. Make the appropriate selection for the recovery type and click **Next**.



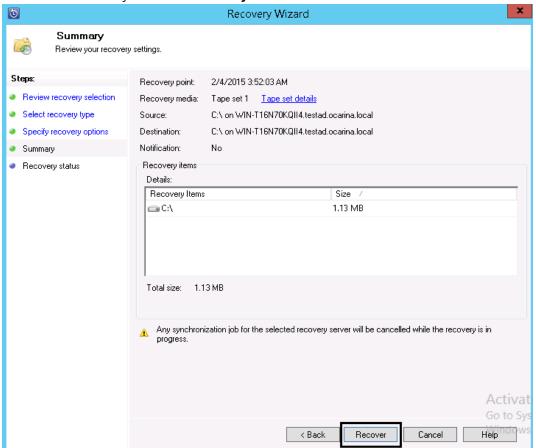


4. Specify the recovery options and click Next.



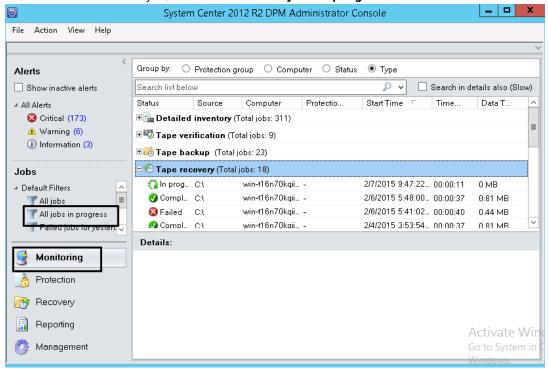


5. Review the summary and click **Recovery**.









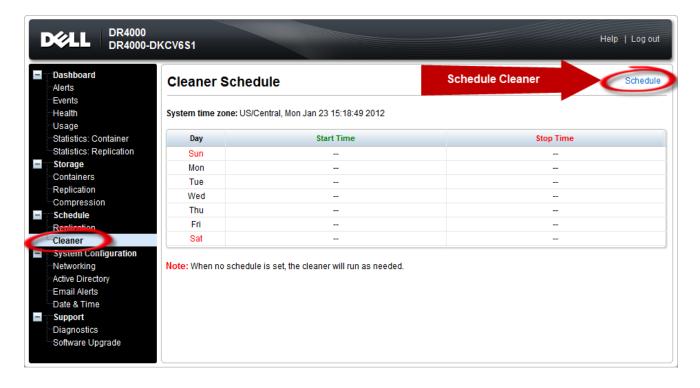


6 Setting up the DR Series system cleaner

Performing scheduled disk space reclamation operations are recommended as a method for recovering disk space from system containers in which files were deleted as a result of deduplication.

The cleaner runs during idle time. If your workflow does not have a sufficient amount of idle time on a daily basis, then you should consider scheduling the cleaner to force it to run during a scheduled time.

If necessary, you can perform the procedure shown in the following screenshot to force the cleaner to run. After all of the backup jobs are set up, the DR Series system cleaner can be scheduled. The DR Series system cleaner should run at least 40 hours per week when backups are not taking place, and generally after a backup job has completed.

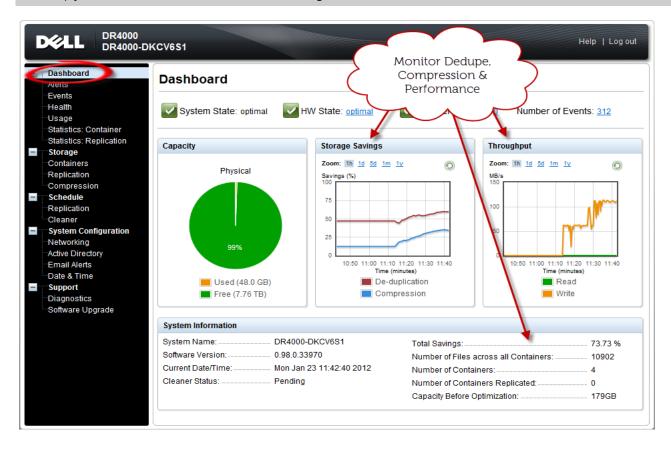




Monitoring deduplication, compression, and performance

After backup jobs have run, the DR Series system tracks capacity, storage savings, and throughput on the DR Series system dashboard. This information is valuable in understanding the benefits of the DR Series system.

Note: Deduplication ratios increase over time. It is not uncommon to see a 2-4x reduction (25-50% total savings) on the initial backup. As additional full backup jobs are completed, the ratios will increase. Backup jobs with a 12-week retention will average a 15x ratio, in most cases.





A Managing VTL protocol accounts and credentials

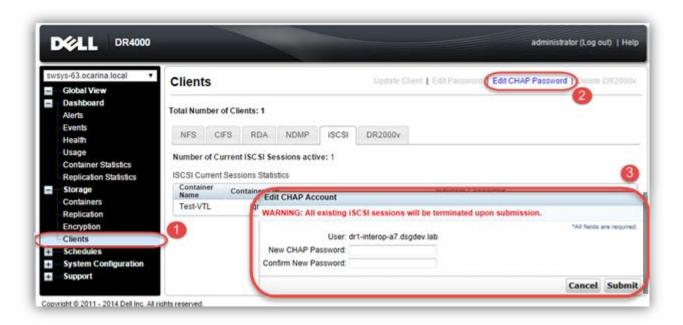
A.1 Managing iSCSI account details

By default, the iSCSI username is the **hostname** of the DR Series system and can be confirmed by reviewing the output of the iscsi –account --user CLI command. For example:

```
>iscsi --show --user
user : dr9-interop-a7
```

The default iSCSI password is **St0r@ge!iscsi**. You can modify this password in the iSCSI tab of the **Clients** page. Click **Edit CHAP Password** and enter a new password as needed.

IMPORTANT NOTE: iSCSI CHAP passwords must be between 12 and 16 characters long



Alternatively, you can also use the *iscsi--setpassword* CLI command to change the iSCSI CHAP password as shown in the following example:

> iscsi --setpassword



A.2 VTL default account summary table

Service	Account	Default Credentials	CLI Modifier
iSCSI	iscsi_user	St0r@ge!iscsi	iscsisetpassword



B Managing VTL media and space usage

B.1 General performance guidelines for DMA configuration

- The DR Series system (version 3.2 and later) provides inline VTL deduplication, compression, and encryption at rest functionality. Backup applications (such as Dell NetVault, Symantec BackupExec, Symantec NetBackup, and so on) should be configured so that any multiplexing, pre-compression, software-side deduplication, or encryption is disabled. Enabling any of these features may adversely affect the space savings and ingest performance of the DR Series system VTL feature.
- Slots and media should be configured so as to accommodate the environment backup requirements. Initially, the logical capacity of a VTL should be no more than twice the physical size of the DR Series system. If the initial VTL setup is over-subscribed at higher than a 2-1 ratio without proper planning the DR Series system could fill up prematurely and cause unexpected system outage. It is highly advisable to configure the DR Series system VTL feature such that the media count be made to accommodate your initial data protection requirements. and then media be added as the deduplication statistics become available to ascertain growth, media, and space requirements.
- Media Type selection will depend on a number of factors including the DMA used, the backup cycles, data sources, and more. As a general rule, using smaller tapes is better than using larger tapes so as to allow for a higher level of control over space usage by backup operations. This also allows for easier handling in the event of a system running out of physical space as well as the normal data cleanup procedures.
- Adding media to an existing DR Series system VTL is painless and should be leveraged to incrementally
 add media as needed. Although this may require a higher level of involvement in managing the media
 usage, it will result in better performance and avoid unplanned outages.

B.2 VTL space sizing and planning

Various factors such as total data footprint, change rate, backup frequency and data lifecycle policies will dictate how much physical space will be needed to accommodate the Virtual Tape Libraries within a DR Series environment. In addition, if other container types are hosted these two must be factored into space requirement calculations. As a general rule the following can be used as a reference architecture to determine the basic capacity needed for a given virtual tape library container:

- 1. Determine Existing Data Set
- 2. Determine the change rate (Differential)
- 3. Determine the retention period
- 4. Calculate the data footprint during the retention period for existing data sets based on a 10-1 deduplication ratio



- 5. Calculate the data footprint during the retention period for change rate data sets based on a 10-1 deduplication ratio
- 6. Calculate the ratios within the retention period for each of the data sets
- 7. Determine the lowest ratio data set to be retired within the retention period and create media of size that closest matches this data footprint so that when a retention period is met the most amount of media is recycled to invoke data reclamation alignment and optimizing media consumption.

IMPORTANT NOTE: If other containers are being configured to host CIFS, NFS, RDA, or OST, these must also be factored into the planning and management of space.

Note: For complete details, see the Dell DR Series Capacity Sizing Guide: A Dell Technical White Paper or contact a support or sales specialist for assistance.

B.3 Logical VTL geometry and media sizing

The logical size of the VTL, including media size and media count should be made so as to accommodate the existing data footprint targeted for protection. The calculation for such should include the initial footprint, change rate and retention period. It should also take into account the size of both full and incremental data sets. Using the smallest iteration of the data sets to dictate the logical size of the VTL media affords users the ability to retire media in smaller increments which results in high levels of use. It also provides users the ability to conduct operations across smaller objects, which results in higher levels of flexibility, such as when a restore is needed during backup operations.

We can review a typical full weekly plus incremental daily example to demonstrate one method of conducting this calculation. In our example the total logical foot print for the customer environment is 20TB and with a 10% change within a weekly recovery point objective period for a complete weeks' worth of protection we calculate that we will require 22TB of total logical media to retain the data footprint for the given environment for one week. In order to allow for disparities we also include a 10% increase to allow for flexibility in the deployment and use of the VTL which results in a 24.2TB total virtual media requirement for a single weekly retention period.

IMPORTANT NOTE: Media can always be added as needed. Media cannot however be deleted; therefore, care must be taken to avoid creating too many media items.

In the previous example at the end of the 5-week cycle, the 1st week retires and frees up media to be reused or recycled which once processed will allow the DR to reclaim the physical space associated with the virtual media. Since the smallest data set footprint resulting from the change rate is 2TB in each incremental iteration, we create our media at 800GB increments and add as we grow. For this example the initial VTL would be created with **152** (*121TB divided by 800GB*) pieces of media at **800GB** for each piece media.



20TB Total initial footprint with a 10% change rate

	Pre-Deduplication			
Week			10% Change Rate	
			Logical	
	Logical	Logical	Incremental	
	Size	Full Metrics	Metrics	
1	24.2TB	20TB	2TB	
2	24.2TB	20TB	2TB	
3	24.2TB	20TB	2TB	
4	24.2TB	20TB	2TB	
5	24.2TB	20TB	2TB	
Total	121TB			

NOTE: For complete details please refer to the Dell DR Disk Backup Appliance Capacity Sizing Guide: A Dell Technical White Paper or contact a support or sales specialist for assistance.

B.4 Media retention and grouping

Due to the nature of VTLs, media must be managed to ensure that physical capacity is reclaimed in an orderly fashion to avoid running out of space and disrupting operations. Media must be grouped within the data management application, in a way that full data sets are targeted to separate media as incremental data and they in turn are grouped by data sets that expire within the same period or that share the same recovery point objective. This ensures that media can be reused effectively so that when full, all incremental data expire, the logical space can be reconciled thus enabling the physical space to be reclaimed.

B.5 VTL media count guidelines

Туре	Capacity	Max number of Tapes supported
LTO-4	800GiB	2000

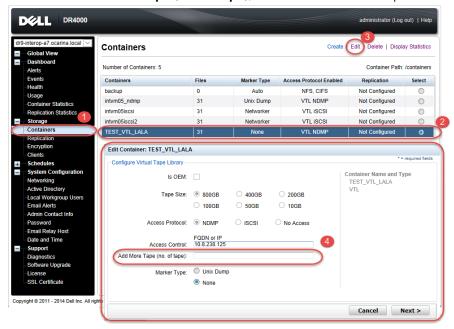
B.6 Adding VTL media to a VTL container

Follow these steps.

1. To add media to an existing VTL container, select **Containers** in the left navigation area of the DR Series system user interface.



- 2. Select and edit the target VTL container.
- 3. In the field **Add More Tape (no of Tape)**, enter the number of tapes to add to the VTL container.

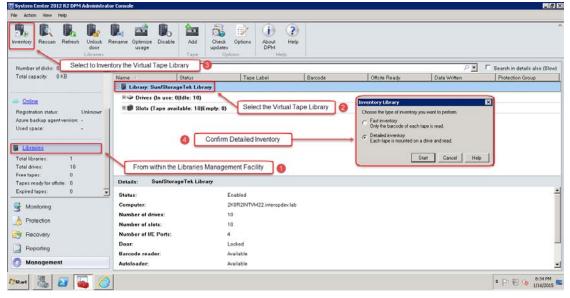


Alternatively, you can also use the "vtl -create_carts" CLI command for this operation:

> vtl --create_carts --name TEST_VTL_LALA --tapes 10

Created 10 cartridges

4. After the VTL media has been added to the target VTL container, Microsoft DPM must now be updated to be able to use said media. Select the VTL and conduct an inventory update.





B.7 Space reclamation

B.7.1 General guidelines

The DR Series system VTL feature is presented to operating systems and data management applications (DMAs) alike as devices either through iSCSI or NDMP protocol connectivity. The DMA interfaces with the virtual tape library and all its underlying components, including the drives and media though these specific protocols.

The DMA must interact with the virtual tape media during a recycle, reuse or media initialization process in order for the DR to be able to reclaim space during its own cleaning cycle.

This two-step process is required so that the backup software can reconcile the space by marking the media as expired then reusing it, consolidating space across volumes/tapes or by simply recycling the media into a scratch pool. Once these operations have been completed the DR Series system's own cleaning cycle should be used to reclaim that virtual tape media space which in turn will free up physical space on the DR Series system.

Implementing proper media pool, groups and recycling practices will allow the virtual tape media to be used at optimal levels and that the underlying physical space be reclaimed accordingly by the scheduled DR reclamation.

Note: In general the guidelines provided above should be sufficient for normal operations to insure proper reclamation of space is conducted preemptively. Refer to your individual DMA applications for best practices and guidelines regarding tape reuse.

B.7.2 Product specific guidelines

In the event that space becomes an issue or that a user impact requires manual cleaning, media can either be manually Erased, Blanked, and Scratched or otherwise recycled and a manual cleaning cycle initiated on the DR Series system.

